

NEWSTALK ZB WELLINGTON MORNINGS CHEMWASH 2025 COMPETITION TERMS

PROMOTION SUMMARY

Newstalk ZB, brought to you by NZME Radio Limited (Promoter), is giving listeners the chance to win a year's worth of exterior cleaning with Chemwash by completing the competition entry form at www.newstalkzb.co.nz/win (Promotion)

To enter the draw to win, simply register and fill in your contact details at www.newstalkzb.co.nz/win and tell us 'Why your place needs to be looking its best'.

Each entrant may only enter the Promotion once.

HOW TO ENTER

The competition opens 9am Monday 29 September 2025 and closes at 3pm Thursday 9 October 2025 ('Promotion Period').

To be eligible to win you must provide details to the mandatory fields including answering the question tell us 'Why your place needs to be looking its best', first name, last name, email address, phone number, valid Wellington suburb and agree to the competition terms and conditions.

MAJOR PRIZE DRAW

- All eligible entrants will go into the draw with one (1) winner being selected at on Thursday 9 October 2025.
- The Promoter will randomly select one winner from all eligible entries received during the Promotional Period.
- The decision of the Promoter will be final in determining the winner of the Promotion.
- Winners will be notified by a phone call on Newstalk ZB Wellington Mornings with Nick Mills on Friday 10 October 2025. NZME will provide winners contact details to the prize supplier, Chemwash, and takes no responsibility for prize fulfilment.
- The Promoter will attempt to contact an entrant a maximum of two times via phone call using the details provided at the time of entry. If the entrant does not answer, an alternative entry will be picked to be the winner, at the sole discretion of the Promoter.
- If the Promoter becomes aware at any time, including after a winner has been announced, that an entrant has not complied with any of the Group Terms, the entrant will have no entitlement to the prize and, as required by the Promoter, must return or repay the full value of the Major Prize received.

THE PRIZE CONSISTS OF

One-year full exterior cleaning package, Chemwash Plus annual plan to the value of \$4,000. Chemwash to service the winner for prize fulfilment and complete four exterior house services across a 12-month period.


CHEMWASH SPECIFIC TERMS AND CONDITIONS

- **Scope of Services** – The prize consists of a *Chemwash Plus annual plan* valued at \$4,000, including up to four (4) scheduled exterior house cleaning services within a 12-month period. Services include general exterior house washing, window cleaning, and gutter cleaning. Driveway, deck, roof treatments, or other specialist services may be included at Chemwash's discretion or may be quoted separately if not covered under the plan.

- **Service Location** – The prize is only valid for a residential property located within the Chemwash Wellington service area.
- **Prize Redemption Period** – All services must be booked and completed within 12 months from the date of the prize being awarded. Unused services cannot be transferred, carried over, or redeemed for cash or credit.
- **Property Suitability** – The prize applies only to standard residential properties up to two storeys in height. Additional charges may apply for unusually large homes, multi-dwelling properties, commercial premises, or properties with access restrictions requiring specialist equipment (e.g. scaffolding or cherry pickers).
- **Booking Process** – The winner must contact Chemwash Wellington directly to arrange service dates. Bookings are subject to availability, weather conditions, and Chemwash's standard operating schedule.
- **Health & Safety** – The winner must ensure safe access to the property for Chemwash staff and remove or secure any obstacles, pets, or hazards prior to service. Chemwash reserves the right to postpone or decline service if health and safety requirements are not met.
- **Exclusions** – The prize does not cover repair work, repainting, or any remediation of pre-existing damage (e.g. cracked glass, broken gutters, flaking paint, or roof leaks). Chemwash is not responsible for damage arising from pre-existing wear and tear or poor property condition.
- **Non-Transferable** – The prize is not transferable, cannot be exchanged for cash, credit, or any alternative, and may only be redeemed by the named winner at their nominated property.
- **Rescheduling or Cancellation** – If a booked appointment is cancelled by the winner with less than 48 hours' notice, Chemwash reserves the right to count the booking as redeemed under the prize.
- **Acceptance of Terms** – By redeeming the prize, the winner agrees to Chemwash's standard service terms and conditions in addition to competition rules.

OTHER TERMS

1. Entrants may be required to participate with the Promoter on-air. If the Promoter believes, in the Promoter's absolute discretion, that the entrant may use offensive or inappropriate behaviour or language, or the entrant does anything that may damage the reputation of the Promoter, the Promoter may disqualify the entrant from the Promotion and any Major Prize awarded by the Promoter will be forfeit.
 2. These terms and conditions, including the entry mechanism, Promotional Period, and Major Prize may be amended at any time by the Promoter. The Promoter reserves the right to terminate or extend the Promotion at any time.
 3. The Promoter will not be liable to any person in any way in relation to this Promotion including, without limitation, any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss), death or personal injury howsoever suffered or sustained, the cancellation or postponement for any reason of the Major Prize, and the quality of goods or services supplied by any third party, except for any liability that cannot be excluded by law.
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4. Any attempt to resell or auction all or any part of the Major Prize will result in an immediate cancellation of the Major Prize.
 5. The Promoter will collect and use, for the purposes of the Promotion, personal information from you (for example your email address and other contact details). Such personal information may be shared with trusted service providers for the purposes of providing the Major Prize. You have the right to request access to and correction of your personal information (where such information is readily retrievable by contacting the Promoter) in accordance with NZ privacy laws.
 6. Participants grant the Promoter permission to use their name, photograph, voice and film recordings in which they appear, in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. This includes the right to use on the Promoter's websites, Facebook pages, on air and other publications of the Promoter.
 7. Please head to newstalkzb.co.nz/contact/contact-us-form/ with any queries.
 8. The Promoter's decisions on all entry and Promotion matters are final and no correspondence will be entered into.
 9. By entering the competition, you have agreed to accept the Group Terms, and our website terms of access and privacy policy.
 10. If the Major Prize becomes unavailable due to acts of terrorism or natural events (IE earthquake – or other natural disaster) or other acts outside the Promoter's control, the Promoter and its associated promotional partners will not be liable for replacement of any prize.
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STANDARD PROMOTION OR COMPETITION RULES

Definitions

'NZME' means all companies in the NZME Group including but not limited to NZME Holdings Limited, NZME Publishing Limited, NZME Radio Limited and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME.

'**Disqualified Participants**' are:

- (a) all NZME employees, all employees of participating sponsors or promoters and/or advertising agencies and their Immediate Families;
- (b) all people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years;
- (c) all people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'**Immediate Families**' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension

Entry

- 1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device. The Rules may change from time to time.
 - 2. If a particular Promotion has specific rules or terms ('the '**Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
 - 3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
 - 4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.
 - 5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
 - 6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
 - 7. NZME reserves the right to exclude any person from participating in the Promotion on reasonable grounds.
 - 8. NZME reserves the right to refuse to award any prize to an entrant who NZME decides (in its sole discretion) has violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
 - 9. By participating, entrants grant NZME exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
 - 10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with the [NZME Privacy policy](#) unless otherwise directed by contestants at the time of entry.
 - 11. You consent to NZME sharing the personal information you have provided upon entry into this competition with third parties as required in order to provide the prize to you.
 - 12. Personal information provided at the time of entry is presumed to be true and, in the case of text or email
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- notification – active, through to and beyond the date of the Promotion’s completion.
13. Where the Promotion involves texting, the following apply:
- a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant’s particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;
 - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
 - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

Winning the Prize

14. Only the person who originally entered the Promotion can be awarded the prize (the ‘Winner’).
15. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the ‘Judge’).
16. The Judge’s determination of the Winner will be final and no correspondence will be entered into.
17. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize’s total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
18. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner’s behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
19. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver’s licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
20. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and conditions the Winner accepts the Prize subject to those terms and conditions and restrictions.
21. Where the Prize includes air travel and/or accommodation, either international or domestic (the ‘Travel Prize’):
- (1) the Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
 - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
 - (b) When the Travel Prize includes travel to or through the United States, it is the Winner’s responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.
 - (2) The Winner and their travelling companion (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.

- (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
- (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
- (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
- (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
- (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
- (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

NZME Responsibility

- 22. NZME reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
- 23. NZME takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Force Majeure or otherwise.
- 24. To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
- 25. Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to supply the prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative Prize or to take legal action to require the Prize supplier to provide the Prize.

Acceptance

- 26. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
 - 27. If the Winner does not accept these Terms and Conditions the prize will be forfeited.
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